

# RECOMMENDATIONS AND MANDATORY RULES

We kindly ask that you cooperate by complying with the following organisational measures and with the recommendations made by the House personnel.

## BOX OFFICES

- We recommend that you purchase your tickets online, and that you pay with a credit card.
- Please respect the maximum capacity, entrance and exit itineraries and the 1,5-metre safety distance.

## HOUSE

- Please bring your own face mask; you are obliged to use it when you are in the theatre.  
We will have hydroalcoholic gel for your use.
- Please arrive as soon as possible. The House will open 1 hour before the show is scheduled to start.
- You may be asked to have your temperature controlled. The Theatre reserves the right to screen spectators' body temperature with all guarantees of privacy. Under no circumstance shall images be saved. If a spectator has a temperature of more than 37.7° C, he/she will be asked to refrain from passing to the House.
- Please occupy your seat as soon as possible and avoid getting up needlessly.
- You are not allowed to stay in the lobbies or hallways.
- The capacity of the toilets has been reduced.
- In case of a sneezing or coughing attack, please leave the House until you recover
- The snack bar is closed. You may bring your own bottle of water.
- At the end of the show spectators will leave the House in a staggered manner. Please respect the 1,5-metre safety distance.
- After leaving the Theatre please do not linger in the vicinity of the main entrance doors to avoid causing delays in the exit of other spectators.

**REMEMBER THAT BY COLLABORATING YOU WILL HELP US MAKE THE CERVANTES AND ECHEGARAY THEATRE PREMISES SAFER.**

